



## THE MERE GOLF RESORT & SPA GOLF TERMS AND CONDITIONS

### Golf Tee Times

- Before commencing play all golfers must report to Golf Shop Reception desk – a green fee ticket and bag tag will be issued which must be presented to the Starter.
- Golfers to be on their starting tee 10 minutes before their allotted tee time.
- All golfers are expected to play from the 1<sup>st</sup> tee, unless otherwise instructed.
- The Mere reserves the right to amend any tee time.
- The Mere reserves the right to make all groups into four balls.
- The Mere reserves the right to charge for any tee times booked that are not utilised, or not cancelled outside of 24 hours of play. (Including any reduction in numbers).
- Twilight: If, due to demand on the golf courses, a booking falls within a Twilight time, golfers may not finish the full 18 holes due to lack of daylight. The green fee paid reflects this and it is regretted that no compensation for, or reduction in the green fee can be offered.

### Pace of Play

- All golf is played in four balls and your round of golf should be completed within 4 hours 45 minutes.
- Slow play must be avoided at all times. Roaming Marshals monitor the pace of play on the golf course and The Mere reserves the right to ask players to speed up: in severe circumstances golfers will be asked to pick up and walk a hole in order to stay on time. The decision of the Roaming Marshal is final.

### Dress Code & Etiquette



The Rules of Golf and The Mere Resort & Spa Golf Course Etiquette must be adhered to at all times on the golf course, driving range, putting greens and all other practice areas.

- All dress codes are in place for all external golf related areas, including the golf course, driving range, and all practice facilities.
- No denim allowed
- Collars must be worn on all shirts
- Gents are expected to wear shorts no longer than the knee, when opting for summer wear
- In this case Gents are expected to wear white socks which cover the ankle
- Trainers are not permitted
- Soft spikes may be worn throughout the resort.
- Pitch marks must be repaired, divots replaced and bunkers raked.
- Anyone acting in a dangerous or disruptive manner or not following The Mere Golf Course Etiquette will be asked to leave the golf course, driving range or putting greens and no refund can be made.
- Every player to use only his/her own set of golf clubs.
- Mobile 'phones are allowed on course but must be used with respect for other golfers and not affect the pace of play.

### **On-Course Refreshments**

- No food and beverage, other than that purchased from The Mere may be consumed on site.
- No glass of any description is allowed on the golf courses, driving range or putting greens.

### **Buggies and Trolleys**

- The Mere reserves the right to restrict/ban the use of golf buggies and trolleys, in accordance with weather conditions prevailing at the time.
- A decision will be made by the Golf Management each day regarding the use of buggies and trolleys.
- Medical exemptions are considered.
- A maximum of two people is allowed per buggy and each buggy must keep to the path (where applicable) and be driven well away from the greens, surrounds and teeing areas.
- No buggy may be driven by any person under the age of sixteen years.
- If, in the opinion of the Golf Management, a buggy is being driven in a dangerous manner, it will immediately be removed from the user. No refund or credit will be given in these circumstances.
- If no restrictions are in force, all buggies and trolleys will be charged as booked.
- Notice of cancellation of any hire items booked must be given at least 24 hours prior to the tee time: in the event of such notice not being given, and no restrictions being in force, such hire items will be charged as booked.

### **Weather Conditions**

#### **Rain**

In the event of adverse weather conditions, play will be suspended if, in the opinion of Golf Management, the golf course is unfit for play.

#### **Fog**

*Pre Play:* Cannot start play until the Second big Tree on right of first fairway must be clearly visible from yellow tee on the first hole.

*Players on the course:* Second big Tree on right of first fairway must be clearly visible at all times from yellow tee on the first hole or play will be suspended.

Golf Management will make the final decision.

#### **Frost**

In the event of frost, any decision will be made by the Golf Management

#### **Snow**

In the event of snow, any decision will be made by the Golf Management

### **Play Delayed/Suspended or Cancelled due to Adverse Weather Conditions**

- Where play is delayed, suspended or cancelled, due to adverse weather conditions, this will be considered an Act of God. In such circumstances, if the golfer is able to complete 12 holes of play, no compensation will be offered.
- In the event that the golfer is unable to complete at least 12 holes, the booking will be cancelled and a voucher to the equivalent value will be issued to the golfer for a return visit.
- Where golf is booked as part of an accommodation package and the player chooses to cancel the package, no compensation will be offered.
- No refunds can be offered in any circumstances.

### **Golf Tuition**

All golf tuition at The Mere may only be carried out by PGA Golf Professionals in the employment of The Mere.

### **Liability**

- The Mere cannot accept any liability for accident, injury or misadventure. Players are responsible for making their own insurance arrangements in respect of any injuries suffered or caused to them, or caused by them to any third party.
- The Mere cannot accept any responsibility for the loss of or damage to property belonging to any golfer.